

# Memo

**To:** Fuel Effect (ATT: Mr. Andre Steyn)  
**From:** Graham Howes (ghowes@tsb.toyota.co.za)  
**CC:**  
**Date:** 03/11/18  
**Re:** Approval of your product – Fuel Effect

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Dear Mr. Steyn,

Many thanks for your recent informative visit.

Herewith, please receive Toyota SA Motor's standpoint regarding the approval by us of additives to the fuel and lubrication systems of our products.

Toyota SA Trucks is of the opinion that the use of such products is solely at the discretion of the end-user.

Should any failure occur to a truck manufactured by us, which can be attributed to the use of these products, then the failure would not be recognised as a Toyota SA Motors responsibility.

The Toyota SA Motors (Toyota SA Truck) warranty only covers defects in workmanship and materials of our product as manufactured and/or sold by us.

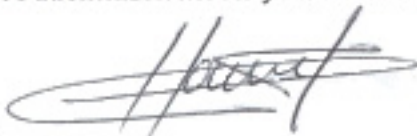
Adding or fitting after-market products will however, not affect the warranty as offered by us, provided that the fault or failure was not caused by the addition of, fitment of, or functional failure of the said after-market product.

Should this found to be the case, then the fault and/or failure are not considered warrantable by Toyota SA Motors and the costs thus incurred for the repair or replacement of damaged components and any losses suffered by the end-user will not be the responsibility of Toyota SA Motors.

We trust the above information meets your needs and is of use to you.

Kind regards,

Graham Howes



Manager, Truck Technical Services